

## **Terms and Condition for iTWOi Warranty**

### **Warranty Cancellation for Repairs by Third Parties**

If your phone requires repairs, it is crucial to be aware that engaging third-party repair services may lead to the cancellation of your device's warranty. Manufacturers typically provide warranties to cover defects and issues arising from normal use. However, if unauthorized repair technicians service your phone, the manufacturer's responsibility to honor the warranty may be nullified. To maintain your warranty's validity, it is advisable to seek repairs through authorized service centers or adhere to the manufacturer's guidelines. Remember, opting for third-party repairs could result in potential financial repercussions and the loss of warranty protection.

### **Warranty Cancellation for Intentional Damage**

It is imperative to understand that intentionally causing damage to your phone will result in the cancellation of its warranty. Warranties, provided by manufacturers, are designed to cover issues arising from regular usage and manufacturing defects. Deliberate damage, such as water damage from submersion, physical trauma, or attempts at repair by untrained individuals, voids the warranty agreement. To retain the warranty's validity and safeguard your investment, it is essential to exercise care and adhere to recommended usage guidelines. Intentional damage may not only result in warranty forfeiture but also additional repair costs.

### **Warranty Claim Timeframe: Act Before the Deadline**

When it comes to warranty claims for your phone, timing is of the essence. Most manufacturers impose a strict rule: if any damage or issues with your device are not reported within 10 days before the warranty's expiration, your claim might not be accepted. This means that it's crucial to proactively assess and report any issues, defects, or damages well before your warranty is set to expire. Waiting until the last moment could risk your claim's validity, potentially leaving you responsible for repair costs that could have otherwise been covered. So, act promptly to safeguard your warranty rights.

## **Warranty Exclusion for Water Damage**

One common exclusion from most phone warranties is water damage. Manufacturers typically do not cover any damage resulting from the entry of water into the device. This policy is in place because liquid damage can cause extensive and often irreversible harm to the phone's internal components. To maintain your warranty's validity, it's imperative to keep your device away from water sources and take precautions such as using waterproof cases when necessary. In the event of water damage, manufacturers are unlikely to provide warranty support, making it crucial to exercise care and avoid exposure to moisture.